



# UNIQUELY NEDLANDS



City of Nedlands

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ANNUAL REPORT 2015-2016



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**MAX HIPKINS, MAYOR**

# MESSAGE FROM THE MAYOR

I am pleased to present the 2015-16 City of Nedlands Annual Report.

Thank you to all those who participated in the October 2015 local government elections. The Councillors and I, as Mayor, are honoured to continue to represent and serve the community, including the 108 people who were warmly welcomed as Australian citizens during the year.

The past year has once again been one of considerable achievement with the completion of a number of projects and the commencement of others which will soon come to fruition.

The City completed the \$2.72M new clubrooms at David Cruickshank Reserve, on time and on budget. The building was officially named the Adam Armstrong Pavilion at a naming ceremony, after Nedlands first European descendant. Following the completion of the Adam Armstrong building, works commenced for the \$1.2M upgrade of the Allen Park Pavilion in Swanbourne.

Other significant achievements included rehabilitating and surfacing 17,340 metres squared of roads and 1,134 linear metres of new and rehabilitated footpaths, costing \$3.3M, along with improving blackspot areas with the commencement of upgrading intersections at Brockway Road/Underwood Avenue/Brookdale Road and Railway Road/Loch Street/Gugeri Street. Capital improvements were also undertaken on 34 parks across the City valued at over \$1M.

Sustainability remained a key focus with over 400 street trees and 25,000 native seedlings planted across the City along with the continued expansion of the City's native greenways.

These projects are examples of the City delivering on the community's priorities which are identified in the Strategic Community Plan 2013-2023.

In the last financial year, the City launched Your Voice Nedlands, a community engagement hub to enable the community to participate in the council's decision-making processes and to tell the council their thoughts on a range of projects and priorities. Since the launch date, there have been over 3000 visits and over 50 engagement projects delivered throughout the year.

A large focus in the past financial year was developing the new Local Planning Strategy. The City engaged extensively and gained valuable feedback. Over 200 people attended the four open days and over 1,400 visits were made to the Your Voice Nedlands engagement hub, with 420 submissions received. Thank you to everyone who participated.

The information you provided is crucial and forms a large part of our planning process. In the coming year, the City will be working on the Local Planning Scheme in the next phase of this process.

The artwork commissioned for Nagal Pass has been getting the thumbs-up from passing motorists. The artwork; "The Grandis Leaf", by Leanne Bray, is intended to bring to mind the natural flora of the area, and is based on the Banksia Grandis. It is an outstanding feature for the area.

The refurbishment of the historic Peace Memorial Rose Garden arbour has been completed. The garden was opened in 1950 and commemorates those who died in service in World War II. It is the first time it has had a facelift since it was built. This is a much-loved and iconic feature of the City and we want to maintain it to the highest possible standard for the future.

The long-standing Summer Concerts in the Park series continued its tradition of entertaining families in our beautiful parks. This year was the 19th year of the series, so watch out for the 20th anniversary in 2017. The City also ran its water festival, Splashfest, for the second year running with over 1,500 people attending. It is now an annual event.

The creative energy and diversity of our artistic community shined through at our Emerge: Youth Art Awards and Student and Tutor Studio Artists Exhibition at Tresillian this year.

Congratulations to Sarah Jeffery who was awarded the Open Award – First Prize for her piece 'Guide into Light' at the Emerge: Youth Art Awards and to Monica Pixely who was awarded the People's Choice Award for her piece 'Flowers in the Mist' in this year's Student and Tutor Studio Artists Exhibition.

These exhibitions highlight the creative energy and diversity of our artistic community.



On behalf of my fellow councillors, I would like to extend my congratulations to our Chief Executive Officer, Greg Trevaskis, on being awarded a Public Service Medal in the 2016 Australia Day Honours list. Greg received this honour for his career of public service to local government and to the community. He has spent 39 years in local government, with 32 of those years as CEO in councils in Western Australia, Victoria and New South Wales. Greg has been with the City of Nedlands since 2012 and has proved a steady hand, providing guidance and advice to me, councillors and staff.

I would like to thank my fellow councillors, staff, residents and businesses for their support during the past year. Together we ensure the City remains a great place to live and work and the Council and I will endeavour to work towards delivering better value and outcomes for our community. Thanks to all who have helped make it a memorable year.

# YOUR COUNCIL

CITY OF NEDLANDS  
2015 – 2016

Cr Max Hipkins, Mayor

Coastal Districts	Dalkeith	Hollywood	Melvista
Cr Nikola Horley	Cr Ian Argyle	Cr Ben Hodsdon	Cr Gordon Hay
Cr John Leo McManus	Cr Joe Porter	Cr Robert Binks	Cr Toni James
Cr Kerry Smyth	Cr Bill Hassell	Cr John Wetherall	Cr Nigel Warren Shaw

Mayor, Councillors and City's Executive Staff Members at the Peace Memorial Rose Gardens, Nedlands





Cr Max Hipkins  
Mayor



Deputy Mayor,  
Cr Bill Hassell AM  
Dalkeith Ward



Cr Ben Hodsdon  
Hollywood Ward



Cr Kerry Smyth  
Coastal Districts Ward



Cr Nigel Warren Shaw  
Melvista Ward



Cr Leo McManus  
Coastal Districts Ward



Cr Robert Binks  
Hollywood Ward



Cr Joe Porter  
Dalkeith Ward



Cr Gordon Hay  
Melvista Ward



Cr Nikola Horley  
Coastal Districts Ward



Cr John Wetherall  
Hollywood Ward



Cr Ian Argyle  
Dalkeith Ward



Cr Toni James  
Melvista Ward



## GREG TREVASKIS, CHIEF EXECUTIVE OFFICER

# CEO REPORT

I'm pleased to present the 2015-16 Annual Report, in which you will read about the City of Nedlands achievements over the past year.

Highlights included:

- Preparation of the City's Local Planning Strategy for submission to the WAPC
- Completion of the new Adam Armstrong Pavilion at David Cruickshank Reserve
- Establishment of the City's 'Your Voice Nedlands' community engagement portal
- Continued progress on Council's IT frontline involving; cloud computing, new telco contracts, improved mobility/functionality for staff, SharePoint information management, public WIFI, disaster protection and improved security
- Approval of the All Abilities Play Space project for construction
- Virtually no impact on the City of Nedlands despite the coming into operation of the City of Perth Act as of 1 July 2016
- Nominal increase in rates and nil increase in waste collection charges for the second year in a row.

The Mayor and all sitting councillors were returned to office following the October 2015 elections. This was a very positive outcome for the City and reinforcement of the support enjoyed and the overall direction being provided by the Mayor and councillors as judged by the residents of the City of Nedlands. From an organisational perspective the stability and retention of knowledge due to the return of all elected members is extremely beneficial as we continue to work together to improve the City's services, infrastructure and community facilities for now, and into the future.

In general terms, the City continues to focus its resources and efforts into the delivery of the 2013-23 Strategic Community Plan and has done so with significant success. A lot of work and planning has gone into building up the capacity and resources of Council's Technical Services Department in recent years to ensure the increasing capital works program is well designed, accurately costed and constructed to meet all standards. At the same time the organisation continues to provide a high standard of customer service across all departments to external and internal stakeholders. Our efforts in this regard have been assisted through a thorough review of the organisation's values, targeted training, open communication and ongoing mentoring of staff during the course of the past year. I continue to be impressed by the quality of staff employed at the City of Nedlands and the positive and professional culture they display.

Further improvements have occurred during the year through the use of smart technology which has increased the flexibility and mobility of staff in the field; added public WIFI to Council's Administration building, Libraries and outstations; improved security for computer servers, mobile and data services within the 'cloud' courtesy of an independent secure data centre; and more recently, the engagement of ECU cyber unit to test our security systems and provide state of the art protection for the City's data facilities. These improvements have all been achieved through savings in capital costs due to the shift to the 'cloud' and lower telecommunication charges for bandwidth through successful tendering practices.

The past 12 months have presented a challenging economic environment for the State, businesses have been experiencing the pressures of a slowing down in the market which has resulted in a review of how business operates and access to a more competitive market.

Whilst our revenue base is relatively stable it is prudent for us to maximise the benefit to our ratepayers of their return to the City. It is within this environment that the Rates for 2015-16 were set.

We are proud that in this economic context we have delivered a number of key projects for the City, including:

- Over \$9.3 million in capital investments
- No growth in staff numbers
- Key financial ratios remain strong and represent financial discipline
- Operating expenditure maintained at levels reflective of CPI only growth
- Provided grants of over \$200,000 to both the Hollywood, Subiaco and Dalkeith Nedlands Bowling Clubs
- Overall operating outcome – surplus.

It is with a little regret that I report the departure of key executive staff from the City in recent months. Mr Mike Cole, Director Corporate and Strategy for the past 8 years has accepted the position of Executive Manager Corporate Services at the City of Albany. Mike was a very respected and loyal servant to this Council and we wish him well in this new role. Mr Mark Goodlet, Director Technical Services has also moved on and is now the CEO for the Town of Mosman Park. Mark's three and half years with the City were extremely productive and his expertise will be sorely missed. Ms Jacqueline Scott, Manager Technical Services recently accepted a promotion with the City of Perth and everyone at the City will miss her engineering and management skills. However, we are very pleased to welcome Mrs Lorraine Driscoll as the new Director Corporate and Strategy along with Mr Martyn Glover who has now joined the City of Nedlands as the new Director Technical Services. Both Lorraine and Martyn are very experienced executives and I am confident they will prove to be great acquisitions for Nedlands.

As always, I am most grateful for the ongoing support I receive in my role from the Mayor Max Hipkins, councillors, City employees and my executive team. It is a team effort and we all strive to make improvements for the well-being and advancement of the City of Nedlands. Much has been achieved, yet of course, there remains much to be done in the years ahead.

Thank you.



Greg celebrating with his wife, daughter, daughter-in-law and grandson after being awarded a Public Service Medal for his career of public service to local government in Australia and to the community in this year's Australia Day honours list at Government House.



# UNIQUELY NEDLANDS

WHAT MAKES NEDLANDS ... NEDLANDS?

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The City of Nedlands is dedicated to providing a harmonious community where residents can enjoy living, working and socialising together. We are dedicated to providing value for money and quality services to our community, including easy access to quality health and education facilities.



1



2

1 Gallop House 2 Kids playing in the park

Nedlands is a beautiful place. The City is committed to maintaining its unique character of Nedlands – our beautiful parks and gardens, tree-lined streets and bushland areas, and to live sustainably within our natural environment.

The City understands the importance of delivering high standard quality infrastructure, services and activities to our community, along with enabling lively community hubs where people can come together. Our focus is to have well-maintained urban infrastructure (roads, cycle-paths, parks, community and sporting facilities), and nurture our natural environment, support City events, arts and cultural activities, and facilitate social programs. We can achieve an active, safe, and inclusive community.

The City is dedicated to serving the needs of the community and is committed to continuously improving our standards by understanding the community's views, needs and aspirations in order to achieve the desired results, while balancing social, economic and environmental aspirations.

As such, opportunities are available for the community to participate in the City's activities and decision making, from being active on committees and advisory groups which range from sustainability to arts, governance, youth and accessibility, to participating in community engagement activities and voting in Council elections.



3

3 Foreshore at night 4 Hollywood Reserve Wildflowers

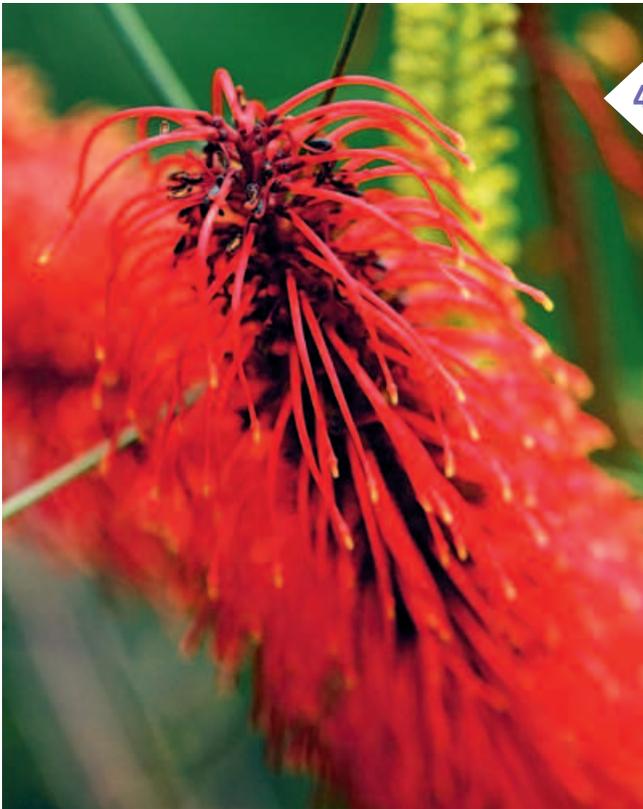
To achieve this, we value:

**Accountability** by conducting our business and all our services in an open, transparent and financially responsible manner

**Partnerships** by working together for the benefit of the community

**Fairness** by providing consistent, fair and unbiased treatment for the whole community.

|||||  
**NEDLANDS IS A BEAUTIFUL PLACE. THE CITY IS COMMITTED TO MAINTAINING ITS UNIQUE CHARACTER OF NEDLANDS.**



4



1

1 The tree lined streets of Nedlands 2 Nedlands Foreshore

# INTEGRATED STRATEGIC PLANNING

Following extensive community consultation, the Council adopted the 2013-2023 Strategic Community Plan at its meeting on 11 December 2012, coming into effect from 1 July 2013.

The 10-year Strategic Community Plan identified that community infrastructure such as roads and community facilities were in urgent need of repair and renewal and would require investment over the next 10 years. Therefore much of the plan is focused on the City's infrastructure.

The City has completed its third year of implementing its capital works targets. The following table and comments demonstrates the City's progress in achieving the four-year targets for the year and identifies the targets for 2016-17.

The Strategic Community Plan is a requirement of the Integrated Planning and Reporting Framework and a four-year review is due next year.



2

## Capital Works targets and achievements

Description	Corporate Business Plan (CBP) 4-year target	2015–2016 End of Year Goals	2015–2016 Goals Achieved	2016–2017 End of Year Goals
New building projects finished	David Cruickshank completed	David Cruickshank completed	David Cruickshank completed	Allen Park Lower Pavilion completed
Square metres of natural areas path renewed <sup>1</sup>	Renew 2,285 m <sup>2</sup>	600 m <sup>2</sup>	470 m <sup>2</sup>	0 m <sup>2</sup>
Square metres of greenway planted	Plant 5,860 m <sup>2</sup>	1,500 m <sup>2</sup>	1,900 m <sup>2</sup>	1,100 m <sup>2</sup>
Number of trees planted	2,050 street / reserve trees	400	404	500
Metres of river wall repaired <sup>2</sup>	281 m	0 m	0 m	100 m
Square metres of carpark new or upgraded	Upgrade or build 13,240 m <sup>2</sup>	2,500 m <sup>2</sup>	2,600 m <sup>2</sup>	400 m <sup>2</sup>
Number of bus shelters upgraded <sup>3</sup>	16	2	2	2
Number of pits installed	100	40	64	30
Metres of footpath renewed <sup>4</sup>	Renew 12,793 m	800 m	1,114 m	500 m
Metres of new footpath	Build 1,223 m	0 m	20 m	80 m
Number of blackspot projects completed	8	1	1	2
Kilometres of road renewed <sup>5</sup>	34.31 km	2.48 km	2.82 km	6.82 km

### Notes

<sup>1</sup> Square metres of natural area paths renewed: The target is unlikely to be achieved due to funding priorities. There was a reduction in the width of pathways at Point Resolution along with one being decommissioned as a result of efficiencies being identified.

<sup>2</sup> Metres of river wall repaired: The target for the river wall repairs will be progressed during the 2016-17 financial year capital works program; grant funding from the Swan River Trust along with the City's contributions were approved in the 2016-17 budget.

<sup>3</sup> Number of bus shelters upgraded: The program has been reviewed to reflect the Public Transport Authority (PTA) criteria for funding assistance; as a result the target is unable to be achieved.

<sup>4</sup> Meters of footpath renewed: The target will not be achieved due to current budget allocations. However the 2016-17 financial year will see road and footpaths asset data collected in order to produce an effective asset management plan. Some footpaths will be upgraded in full as a component of the road rehabilitation program.

<sup>5</sup> Kilometres of road: Due to budget constraints, the target is not achievable, however the percentage of network in good condition has increased from 73% to 75% over the last four years and is on track to achieve a target of 80% of the network in good condition over the next five years.

1



1 Adam Armstrong Pavilion completed in 2015 2 Dalkeith Tennis Club

In addition to achieving its four-year capital works targets, the City has also completed projects not originally programmed but achieved through additional funding, and utilisation of reserve funds without impacting on Council's general reserve.

## Allen Park Pavilion

The Adam Armstrong Pavilion at David Cruickshank Reserve was the first building identified in the Strategic Community Plan, completed both on time and budget. This year, the City forged ahead with the plan to upgrade a second building identified in the plan, the Allen Park Pavilion, in Swanbourne. The Allen Park Pavilion was identified in the City's Strategic Community Plan as a community facility that was a strategic priority for renewal.

The \$1.2 million upgrade will include construction of new change-rooms and umpire's room, construction

of a universal access toilet and shower facility, a new kitchen with a kiosk facility, a new roof, additional storage, a refurbished hall with air-conditioning and a covered outdoor viewing area and upgrades to the fencing.

The project has been provided for in the City's long-term financial planning with \$908,443 committed to the project over two years towards the construction of the redevelopments. These funds have been allocated from the North Street Reserve fund and result in no additional cost to ratepayers.

The remainder of the works will be funded with a \$190,000 grant from the Department of Sport and Recreation, \$70,000 from the Swanbourne Tigers Junior Football Club, and \$20,000 from the Swanbourne Cricket Club.



2

### **Hollywood Subiaco Bowling Club**

Continuing the City's focus on upgrading community facilities, Council provided the Hollywood Subiaco Bowling Club with a grant for \$252,000 to assist with upgrades to its building. Upgrades included the clubrooms, an accessible toilet, new male toilets, kitchen facilities and installation of a new accessible ramp.

Funds for the grant were generated from a parking fees arrangement with Hollywood Hospital from April 2014 to December 2016, resulting in no additional cost to ratepayers. The remaining \$13,440 has been budgeted for in the 2016-17 annual budget.

### **Dalkeith Tennis Club**

A grant of \$49,024 was provided by Council for the Club to install 15 break-back poles with lighting, upgrades to the switch board and minor power upgrades.

**THE ADAM ARMSTRONG  
PAVILION AT DAVID  
CRUICKSHANK RESERVE  
WAS THE FIRST BUILDING  
IDENTIFIED IN THE  
STRATEGIC COMMUNITY  
PLAN COMPLETED BOTH ON  
TIME AND BUDGET.**

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A UNIQUELY ENGAGING COMMUNITY

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THROUGHOUT  
THE 2015–16  
FINANCIAL  
YEAR, THE CITY  
UNDERTOOK  
OVER 50  
ENGAGEMENT  
PROJECTS.

# COMMUNITY ENGAGEMENT

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Community and stakeholder engagement is an essential activity of the City. It is intrinsic to the success of the Council in the provision of good governance and strong leadership, and ensures that the community has the opportunity to be consulted about its needs and concerns prior to any decisions being made. This puts the City in a position to deliver better decisions to guide its priorities into the future.

The City acknowledges that successful engagement with our community will increase participation by everyone in the activities and decisions that affect them, and at a level that best meets everyone's expectations.

Throughout the 2015-16 financial year, the City undertook over 50 engagement projects. Consultation consisted of the use of a range of tools to seek feedback including surveys, submissions and public open days.

The greatest participation from the community was in the Local Planning Strategy, Sayer Street Swanbourne partial closure, and traffic issues at the old Swanbourne High School site. The stay updated page on the Your Voice Nedlands engagement hub, which helps residents to find out about the City's projects, was also well visited.

Key achievements in Community Engagement for 2015-16 year are:

- Implementation of "Your Voice Nedlands," an online community engagement hub. There have been over 3,000 visits to the site and 300 resident registrations since its implementation.
- Community Engagement Policy was adopted by Council.
- A major engagement project, the Local Planning Strategy, was undertaken along with 50 minor and inform projects.
- A range of engagement tools were developed or refined to increase engagement awareness, increase community participation, and broaden the City's demographic representation.



# CITY INFRASTRUCTURE

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We are Nedlands' lovers. We have lived on Bulimba Road for over 38 years and have raised our children here. We feel privileged that the Council chose to invest in upgrading our road which included resurfacing, replacing the verges, and improving the parking.

From the beginning, everything was meticulous and thoroughly communicated by the City and its contractors. Even when the surveyor arrived, the work was done efficiently, with manners, and with excellence in skills. They always told us what they were doing and when it would be done by, making for a smooth process.

We are happy with the upgrades. The verges are better because the kerbing is flatter and smoother, it's now easier to park on the street and the resurfaced road is smoother to drive on.



## REBECCA AND PETER COGLAN, BULIMBA ROAD

M<sup>2</sup> of road  
rehabilitated and  
resurfaced

17,340

Linear metres of new  
and rehabilitated  
footpaths



1,134

## KEY POINTS





1 Allen Park Pavilion under construction 2 Works on Kinninmont Ave 3 Stirling Highway

## OVERVIEW

The City's infrastructure includes its roads, footpaths, drainage and the City's buildings.

The 2013-2023 Strategic Community Planning process identified that the City's infrastructure is at a stage in its lifecycle where significant investment is required. This was a major financial driver for the 10-year Strategic Community Plan. In response, the City developed a 10-year Forward Works Plan detailing the capital works to be prioritised for the coming 10-year period.

The City is on track to complete its works identified at this stage of the 10-year Forward Works Plan, which is reviewed annually as the yearly capital works program is approved by Council during the budget process. Two major priorities for the City were the Stirling Highway Streetscape Project and the completion of the Adam Armstrong Pavilion and the associated carpark at David Cruickshank Reserve.

The City is also working towards its road network target of 80% being in good condition over the next five years. The percentage of the network that is in good condition has increased from 73 percent to 75 percent.

### Stirling Highway Streetscape Project

The City's Stirling Highway Streetscape Project continued to be a priority. During the 2015-16 financial year, the City completed a number of projects including:

- Replacement of 388 m of old concrete and damaged paths
- Modified parking arrangements at intersecting streets (Baird Avenue and Dalkeith Road)

- Road resurfacing, rehabilitation works, parking modifications and installation of kerb ramps to Bulimba Road and Kinninmont Avenue
- Formalised 24 new on-road car bays and three motorcycle bays as part of road upgrades on Kinninmont Avenue and Bulimba Road.

### Adam Armstrong Pavilion, David Cruickshank Reserve, Dalkeith

During the last financial year, the City completed the new pavilion at the David Cruickshank Reserve in Dalkeith.

The new pavilion was formally named the Adam Armstrong Pavilion after the City's first European resident. Works completed during the year included a new car park for 88 cars which includes four disability parking bays and three kerb ramps. The car park was designed on water-sensitive urban design principles including natural drainage swales and gardens containing local native waterwise plants. Fourteen new LED lighting columns were also installed to address safety in the car park.

### Road resurfacing and rehabilitation

Roads that were resurfaced or rehabilitated received extensive drainage improvements. The aim was to reduce the impact of flooding, improve safety, and replenish the groundwater system.

The following roads were resurfaced during the year:

- Barcoo Avenue (Doonan Road to Rockton Road)
- Bulimba Road (entire length)
- Clement Street (Walpole Street to Kirkwood Road)

- Greenville Street (Wood Street to Hooley Street)
- Jenkins Avenue (Taylor Road to Waroonga Road)
- Kinninmont Avenue (entire length)
- Circe Circle North (Adelma Road to Curlew Road)
- Circe Circle South (Curlew Road to Carroll Street).

As part of improving Smyth Road, 700 m<sup>2</sup> of road reserve was paved to formalise off-road parking.

### Drainage improvements and storm water management

Soak wells are important to maintain the foundations of the City's roads and car parks. As such, these installations continue to be a focus with 25 new soak wells installed throughout the City, along with replacing or upgrading a further 39 soak wells.

### Footpath improvement and rehabilitation

The City progressed with its annual footpath improvement and replacement plan by rehabilitating Knutsford, Reeve and Greenville Streets, along with installing a new section of footpath on Hardy Road. There were also general footpath repairs in various locations across the City.

### Black Spot Program

The Black Spot Program is a Commonwealth and State Government funding initiative that improves the safety of roads that have a proven crash history or are high-risk locations. During the 2015-16 financial year, the City received funds to upgrade the following road intersections that posed a risk to road safety:

- Brockway Road/Underwood Avenue/Brookdale Street (design)
- Railway Road / Loch Street / Gugerri Street (design).

Both of these projects will be upgraded in cooperation with neighbouring local governments and construction is due to begin in early 2017.

## KEY INITIATIVES

### Allen Park

The City received \$190,000 in grant funding from the Department of Sport and Recreation for the upgrade of the Allen Park Pavilion.

The upgrade includes demolition and construction of new change-rooms, refurbishment of the hall, along with internal changes to provide for a new kitchen and kiosk, toilets, storage, a new patio and upgrades to the fencing.

Works have commenced and will continue into the 2016-17 financial year.

## PRINCIPAL SHARED PATHWAY

The construction of the 2km Principal Shared Pathway between Loch Street and Shenton Park Station has been completed.

The City partnered with the Department of Transport, the Public Transport Authority, and Main Roads WA to deliver this project.

## FACILITY IMPROVEMENTS

The building maintenance Capital Works Program involved various projects from minor upgrades through to construction. In addition, a number of improvements were undertaken to enhance existing infrastructure across the City.

Upgrades were undertaken at Nedlands Community Care (NCC), Tresillian Arts Centre, Point Resolution Child Care Centre (PRCC), Nedlands Library, the Depot and Administration offices.

## HIGHLIGHTS

- Completed the Collegians Amateur Football Club clubrooms and car park at David Cruickshank Reserve, Dalkeith
- Upgraded security systems to 80% of the City of Nedlands buildings
- Completed building and security improvements to Dalkeith Hall and Drabble House.

## STATISTICS

- \$1,492,000 spent on road infrastructure
- \$1,527,000 spent on road rehabilitation projects
- \$296,549 spent on footpath rehabilitation projects
- \$327,257 spent on drainage rehabilitation projects
- \$4,875,000 on building maintenance and upgrades

3



I have been a volunteer for the Friends of Hollywood Reserve for over 20 years. Over the last two decades, we have worked hard with the City of Nedlands to restore the reserve into the beautiful place that it is today. That is what I find so rewarding – being able to see the results of the urban bushland improving from our hard work.

One of the group's biggest achievements to date was when the friends group began over 20-years ago and we were able to save it from being taken over by Karrakatta Cemetery. The group petitioned to save it and the Minister allowed us to keep it.

The City of Nedlands has also assisted us and continued to support us with our restoration. It's important to get the right help and advice and the City has always supported us with plants, giving us good advice, frequent manual help, and assisting us with our needs.

Together, we need to keep restoring and looking after our urban bushland otherwise we will lose it.



**TRISH HEWSON**  
FRIENDS OF HOLLYWOOD RESERVE

# NATURAL ENVIRONMENT





parks capital improvement projects completed valued over \$1m

146

nature strip development applications assessed

Native seedlings planted throughout the City

25,000

ALL 48

city parks have centrally controlled irrigation capability



404

street trees planted



406

monthly maintenance programs completed

# KEY POINTS

# 2



1



2



3

1 Allen Park 2 Point Resolution Bush Rehabilitation 3 Hollywood Reserve Wildflowers

## OVERVIEW

The 2013-2023 Strategic Community Plan process identified that the City prides itself on its great natural environment and protection of biodiversity along with placing an importance on the City's green spaces of parks and gardens, reserves and sports fields.

The City works in partnership with bush care, local friends groups and sporting and recreation clubs, to restore and protect the City's natural areas and its green spaces.

Activities include continued upgrades to sporting and recreational facilities, maintenance to parks and reserves, and addressing environmental weeds, plant diseases, feral animals and fire management.

By protecting and maintaining its natural environment, our gardens, streets and parks will be green and tree-lined, and we will live sustainably within the natural environment. Our green spaces will serve as hubs for people to come together.

### Parks Services

Key focus areas and activities during 2015-16 were:

- Progressed the All Abilities Play Space project to a point where a development application could be lodged with the Department of Parks and Wildlife. The complexity of the project required extensive consultation with stakeholders and government agencies to address a range of issues. With lodgment of the application imminent, the project is entering into the delivery stage with construction expected to commence in the 2016-17 financial year.

- Implementation of the City's street trees management plan was further progressed during the year. Street tree planning continues to challenge the City with a number of complicated issues requiring resolution, which will remain an active focus in the coming year.
- The irrigation central control project was completed during the year. All parks irrigation controllers are now controlled remotely via mobile phone and computer through the 4G mobile phone network. Completion of this project plays a vital link in the overall irrigation operating strategy for the City. This project is of particular relevance as the Department of Water has indicated impending reductions to abstraction allocations for commercial and large users of groundwater resources, including local governments.
- In accordance with the 10-year Forward Works Plan and asset management policy, the City continued the renewal of parks assets by completing 34 capital improvement projects. Continued improvement in asset management was a focus which progressed the development of asset pick-up and recording procedures.
- Installation of a new rose garden in Birdwood Parade Reserve was initiated in consultation with the Nedlands sub-branch of the Returned & Services League of Australia WA. The garden commemorates the 25 April 2015 as the 100-year Anniversary of the 1915 landing at Gallipoli. To acknowledge the significance of this event, a rose was specifically developed for the ANZAC Centenary. The City constructed the rose garden and planted the 'Gallipoli Centenary Rose' to honour the occasion.

## Environmental Conservation

Management of the City's remnant bushland areas continued through the implementation of the five-year management plans for the City's six natural areas:

- Shenton Bushland
- Allen Park Bushland
- Hollywood Reserve
- Birdwood Parade Reserve
- Point Resolution Reserve
- Mount Claremont Oval Reserve.

## Greenways

Greenways continued to be expanded with the planting of native vegetation to improve biodiversity and allow for the migration of wildlife throughout the City. Projects included Point Resolution Reserve, Marine Parade coastal dunes and a minor project in Smyth Road at Verdun Street.

The City commenced stage one of the installation of a greenway at Point Resolution Reserve by planting 3,500 local native waterwise shrubs and ground covers.

A further 4,700 local provenance plant species were planted at Marine Parade. The Swanbourne Coastal Alliance community group partnered with the City to deliver this project.

## The Perth Banksia Woodland Community Restoration Project at Shenton Bushland.

The Perth Banksia Woodland Community Restoration Project is a joint initiative between the City of Nedlands, the Friends of Shenton Bushland and the Department of Parks and Wildlife to revegetate the Banksia Woodland to increase the Black Cockatoo species at Shenton Bushland with stage two being completed during the year.

Over the last two years, the friends group has received \$22,000 to revegetate an area of Shenton Bushland with 8,000 local seedlings in an area commonly referred to as 'The Barrens'.

# KEY INITIATIVES

- Over 25,000 native seedlings were planted throughout the City's natural areas
- Replacement of the decorative handrail network, boom gates and bike racks at Swanbourne Beach Reserve
- Replacement of pine bollard perimeter fencing with standard recycled bollards at St Peters Square Gardens (Mt Claremont)
- Refurbishment of heritage listed entrance arbour at the Peace Memorial Rose Garden (Nedlands)
- Playgrounds replaced at Melvista Oval (Nedlands), Lawler Park (Floreat) and Zamia Park (Mt Claremont)
- Replacement of the swing set at Beatrice Road Reserve (Dalkeith)
- Upgrade of the combination playground unit at Campsie Park (Nedlands)
- Installation of playground soft fall surfacing at Masons Garden (Dalkeith)
- Replacement of footpath bollard lighting at Sunset Foreshore (Dalkeith)
- Installation of new solar bollard lighting to footpaths linking Haldane Street with Montgomery Avenue and Cleland Street and Montgomery Avenue (Mt Claremont)
- Installation of 'no dogs' signs to all playgrounds (City wide)
- Upgraded the barbeques at Swanbourne Beach Reserve
- Installation of a new bushland path completing link from Whitney Crescent to Mt Claremont Community Centre
- Car parking improvements at Swanbourne Beach Reserve
- Renewal of garden beds at Peace Memorial Rose Garden (Nedlands)
- Upgrade of irrigation control cabinets to central control capability at Nedlands Library Surrounds (Nedlands), Mossvale Gardens (Floreat), Genesta Park (Dalkeith), Birdwood Parade Reserve (Dalkeith), St Peters Square Gardens (Mt Claremont), Point Resolution Reserve (Dalkeith), Rogersons Gardens (Floreat), Hollywood Tennis Reserve (Nedlands), Karella Park (Nedlands), Leura Park (Nedlands) and Bishop Road Reserve (Dalkeith)
- Resurfacing of two tennis courts at Hollywood Tennis Reserve (Nedlands)
- Installation of fitness equipment at College Park (Nedlands)
- Substitution of nature strip turf area with dry climate waterwise greenway planting on Smyth Road (Nedlands)
- The City worked with the Friends of Point Resolution Reserve to upgrade walking paths by restoring degraded sections of pathway and improving community safety.

The Health Department at the City of Nedlands were a great assistance in ensuring that opening our new business was a smooth process. In particular, Shannon and Chris were helpful, quick to respond, and clear in their requirements. They guided us smoothly through the requirements to ensure that we met our opening deadlines and took a fair and logical approach to our application. While we already took health and safety in the kitchen seriously, Shannon was always prepared to offer additional advice along the way.



**MIKE AND AMELIA WALKER**  
OWNERS OF LITTLE WAY CAFÉ

# HEALTH & COMPLIANCE

**28,200**

Vehicles marked for parking compliance



**285**

Food premises inspections

**3**



**2,556**

Dogs Registered



**650**

Cats Registered

# KEY POINTS



1 Shenton Bushland 2 Pets at the Park event at Claremont Park

## OVERVIEW

### Environmental Health

The City is routinely involved in many aspects of public health to ensure community safety in public facilities.

This includes undertaking inspections of food premises, public buildings, public aquatic facilities, hairdressing establishments and pest control to ensure all facilities comply with the Health Act 1911 and the Australia New Zealand Food Standards Code.

Asbestos remediation has been a focus of the City this year. Extensive decontamination works have continued across multiple projects within Allen Park, Swanbourne and Shenton Reserve.

Building on the success of the last financial year, further asbestos sampling has taken place at Shenton Park and the City is now in the process of finalising a management plan for both Shenton and Allen Parks.

### Ranger Services

The City's Ranger Services enforces the local parking laws, undertakes bushfire risk mitigation, dog and cat control and licensing, and is the after-hours emergency contact for the City.

A focus on the control of parking continued throughout the year. All City areas are regularly patrolled including schools and commercial areas, and public facilities such as the Hollywood Hospital and UWA precincts.

In compliance with the Cat Act 2011, there were 650 cat registrations within the City. Since the adoption of legislation, work has been undertaken to ensure that residents are informed of their responsibilities and are assisted in complying with the legislation.

The annual Pets in the Park event was held in partnership with the Town of Claremont. The event was a success with pet owners gathering information on pet care, microchipping and Council requirements.

### Sustainability

The City is a Water Corporation-endorsed Waterwise Council and is committed to improving water efficiency and contributing to improved water quality throughout our operations by undertaking regular reviews on water use to identify and fix leaks. The outcomes for this year were:

- Scheme water consumption dropped by 546 kL compared to the previous year.
- Groundwater savings of 10,385 kL through efficiencies in irrigation strategies, sprinkler upgrades, and the use of wetting agents. These efficiencies have ensured that our water use of 708,715 kL remained less than our allocated 709,300 kL during the financial year.

In August 2014, Council resolved to assess newly constructed or refurbished buildings for on-site power generation (solar panels or wind generators). A weather station was installed on the roof at the new Adam Armstrong Pavilion in Dalkeith to collect



3 Chorizema cordatum native plant sold in the Native Plant Subsidy Scheme

weather information including solar and wind data.

The City is working with Murdoch University to assess the collected data and examine the potential for capturing green energy to service the buildings and the reserve. Rain data captured will also be used to inform irrigation strategies.

Electricity savings through a program of building retrofits saved the City a total over \$40,000 back in the 2014-15 financial year compared to the previous year, however electricity consumption increased in the last financial year with an extra \$5,037 spent and a total of 1,176,223 kW consumed. This still represents considerable savings from previous years and the rise is attributed to both the increased use of community buildings and leaks at the Daran Park lakes which hold bore water that services fourteen reserves in Mt Claremont. The leaks resulted from the constant running of the bore to keep water levels at a sufficient level to service the reserves. The issues have been addressed by Council with maintenance works planned to be undertaken in the 2016-17 financial year.

The Western Suburbs Regional Organisation of Council's Native Plant Subsidy Scheme was a success for another year running with residents purchasing over 2,800 seedlings this year. As a result, the City has achieved over 23,000 in sales through this initiative since 2008.

## STATISTICS

14   
FOOD PREMISES  
INFRINGEMENTS

103   
PUBLIC  
BUILDING  
INSPECTIONS

181   
Public aquatic facilities inspections

25   
DOG ATTACKS  
INVESTIGATED

5,169  Total infringements for parking issues

510   
Total warnings issued for parking



 NATIVE PLANT  
SUBSIDY SCHEME  
PLANTS SOLD 2,820

10,385 KL   
GROUNDWATER SAVINGS

## KEY INITIATIVES AND HIGHLIGHTS

- Supported the ongoing activities with the Mayo Community Gardens
- Rangers coordinated the Pets at the Park event with the Town of Claremont which attracted over 500 participants and hosted 21 market stalls
- Increased environmental health inspections for food premises, public buildings and swimming pools
- The City provided two free workshops on sustainability: Natural Gardening for Food and Ecology, and Beyond Changing the Light Bulbs.

4

The City is committed to achieving a waste diversion target of

65% BY 2020

The overall diversion rate of waste from landfill achieved in 2015–16 was

51%

The City is a leading metropolitan Council for the three-bin system (top 3) and has a diversion rate of over

49%

OVER 80%

of residents utilising the standard bin service, contributing to lower waste generation in the City

OVER 21%

of residents are using the complimentary second recycle bin option



The three-bin collection system is continuously improving source separation while achieving ongoing savings of \$850,000 per year to ratepayers

Despite an increasing landfill levy the City has maintained waste charges at the same level since 2013

# KEY POINTS



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When I reflect on our waste charges levied by the Nedlands Council I do feel we are getting good value for money. The City's contractor removed our green waste from our verge in an efficient, tidy, friendly manner and every care was taken to avoid our reticulation system and garden. The contractors cleaned up, raking all the leaves and twigs that escaped the front end loader.

**DR STEPHEN DAVIS**  
DALKEITH RESIDENT

The City is a state leader in Waste Management and separation at source. "The City has a diversion rate from landfill of 49 percent; low waste charges and high customer satisfaction" *The West Australian* (9 November 2015).

# WASTE SERVICES



1



2

1 Green Waste disposal on Waratah Ave 2 Dalkeith Primary School students model best resource recovery practice 3-4 Reduce, Reuse, Recycle

## OVERVIEW

In accordance with industry best practice and to achieve the most cost effective outcomes for our rate payers, the City continues to work with the community to encourage positive attitudes and behaviours in reducing the amount of waste going to landfill. By throwing out less waste, we can reduce the waste we produce, reuse what we have and recycle what is left.

The City is aligned with the State Government's target of 65 percent waste diversion from landfill by 2020. The City's approach is to seek to implement effective environmental management practices that consider the most cost effective outcomes for rate payers in achieving the desired waste minimisation targets. The City has maximised recovery from the kerbside collections, and will now focus on the bulk waste stream.

Approximately 8,020 dwellings are using the three-bin kerbside collection system by participating in general, green and recycling collection services. In addition 950 commercial waste services and 590 commercial recycling services are included in the kerbside collection system.

The City provides two combined residential bulk verge collections which consist of hard waste, green waste, e-waste and mattresses.

Each year the City collects approximately 900 tonnes of hard waste and 850 tonnes of green waste from these collections. The City is diverting approximately 49% waste from landfill via the green waste component. A further 50% of the bulk waste composition is hard waste which has to date been deposited in landfill. The remaining 1% is made up of e-waste and mattresses which are recovered separately.

Separating waste at the source not only saves on disposal cost, but also directly supports material recovery of high value streams. Through the early adoption of the three-bin collection system, the City has proven to be the leading metropolitan authority for resource recovery. The City is now seeking to improve recovery rates, and reduce bulk waste collection time frames to achieve improved economic, environmental and social benefits which will be progressed in 2016-17 financial year.

### Graffiti and vandalism

The City's graffiti and vandalism contract ensures that all graffiti is removed within 48 hours of it being reported, and is also reported to a central police database.

Prompt removal is proven to be the most effective deterrent. This service is available free of charge, and community satisfaction rating in this area remains high.



3

## KEY INITIATIVES

- Second recycling bin available free of charge
- Second green waste bin provided at a subsidised fee
- Bulk collection service with source separation to divert from landfill: green waste, e-waste, mattresses and metals
- Implementation of biodegradable dog waste bags
- Recycling stations for e-waste, mobile phones, light globes, fluorescent tubes, printer cartridges and household dry cell batteries installed at the Nedlands and Mt Claremont Libraries, and the City's Administration Building
- Green waste bags, worm farms, and compost bins provided at discounted rates.



## STATISTICS

**\$50,000** 

per quarter savings on re-tendered hard waste disposal contract

**\$100,000** savings on landfill levy



**5,900** TONNES OF DOMESTIC WASTE COLLECTED, INCLUDING BULK RUBBISH COLLECTIONS

**2,700** TONNES OF RECYCLABLES DIVERTED FROM LANDFILL

**3,390** TONNES OF GREEN WASTE DIVERTED FROM LANDFILL, INCLUDING BULK RUBBISH COLLECTIONS

**20** TONNES OF E-WASTE AND MATTRESSES DIVERTED FROM LANDFILL





I have lived and worked in Nedlands for over 30 years. I have always had positive communications with all of the council staff. I have dealt with the City's planning team from time-to-time, including Andrew, who has often dealt with my questions. He was polite, professional and conscientious and provided me with up-to-date facts. The success of my application was in part due to the information that he supplied me and I am grateful to the Planning Department's contribution.

**BARBARA FLEMMING**  
RESIDENT

5

**BUILT ENVIRONMENT**

# KEY POINTS

of development applications being processed within 20 days

54%

development applications determined

389

public submissions received for the Local Planning Strategy

420

average number of days to determine development applications

30



**566** BUILDING PERMITS  
ISSUED WITH A VALUE OF  
**\$107,780,621**

**1,165**

POOL BARRIER  
INSPECTIONS  
UNDERTAKEN  
IN THE CITY OF  
NEDLANDS





## OVERVIEW

The City formulates, administers and enforces the rules and regulations for its built environment. Responsibilities include land use planning, development approval and compliance, heritage, building and swimming pool control and compliance and managing the leasing of the City's assets.

These activities ensure that the City continues to develop and thrive in pursuit of its vision: to be a City that is easy to get around and is a great place to do business. High-quality built environments are healthy, have character and charm, enhance community connections, and protect amenity.

The City also offers contract services (building permit approvals, swimming pool inspections and building compliance), to other councils to assist with their building functions.

### Strategic Planning

The draft Local Planning Strategy continued to be the main focus for the City. The draft strategy was given approval from the Western Australian Planning Commission (WAPC) for advertising in December 2015. A comprehensive engagement process was advertised and open to the community for comment for six weeks. Over 200 people attended the four open days and over 1,400 visits were made to the Your Voice Nedlands engagement website with 420 submissions received. The strategy will go to Council for approval in the 2016-17 financial year.

### 1 Open day for the draft Local Planning Strategy

The strategy provides a robust and comprehensive planning framework for the City to inform the development of the town planning scheme, Local Planning Scheme No. 3 (LPS3) which will progress following the approval of the Strategy.

### Statutory Planning

The City focussed on processing development applications to ensure timeframes were met and the community was consulted in the decision-making when necessary. All development applications were processed within the statutory timeframes. Of the 389 development applications that the City determined, 134 were determined within the 60 day statutory timeframe, and 241 were determined within the 90 day statutory timeframe.

In addition, local planning policies and existing processes have been reviewed in response to the new Planning and Development Regulations, including the development of a Fast Track Certification process, local planning policies, signage, fencing, and landscaping.

### Building and Compliance

The City focussed on processing building permits efficiently, undertaking building control compliance activities, inspecting swimming pools and managing leasing the City's assets.

The Building Department continued to offer contract services to other local governments to assist with some building functions in the areas of building permit approvals, swimming pool inspections and building compliance.

New procedures have been developed around the compliance activities to improve the fairness and consistency of how matters are dealt with and the consideration of new audit practices to determine how building work complies with regulations and the control of construction activities.

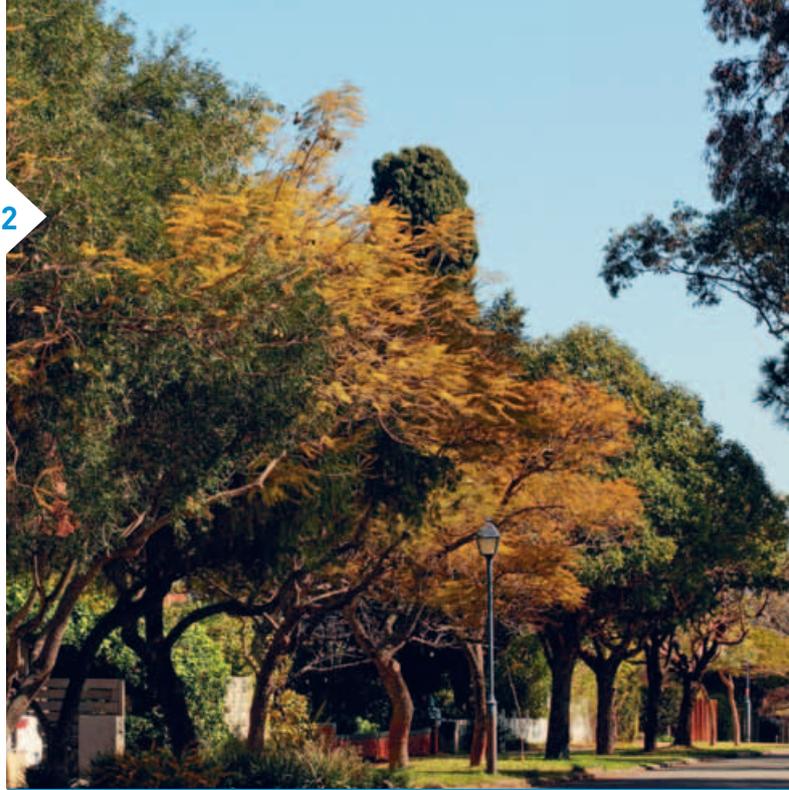
## KEY INITIATIVES

### Building and Compliance

- Increased efficiencies in the receipt and processing of building permits through the use of technology resulting in reduced processing times, improved consistency and greater capacity resulting in 100% of applications being processed within the statutory timeframes
- Continued contract services with one other local government for building permit approvals, swimming pool inspections and building compliance
- New licence agreements for seasonal users for redeveloped facilities.

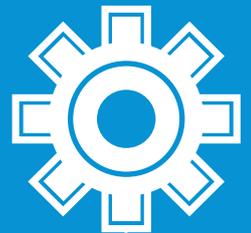
### Planning

- Establishment of a Preliminary Assessment System for proposed development
- Implementation of new Planning Information Sheets
- The successful implementation of the Fast Track Certification process which saw 58 fast track certification requests completed during the 2015-16 financial year
- Involvement with the finalisation of the Shenton Park Hospital improvement Scheme and Plan
- Public consultation on the Captain Stirling Neighbourhood Centre
- Ongoing facilitation of TravelSmart initiatives
- Various local and metropolitan scheme amendments were dealt with, together with numerous comments and recommendations for State Planning initiatives and changes to legislation.



## HIGHLIGHTS

BUILDING PERMITS AND DEVELOPMENT APPLICATIONS PROCESSED WITHIN STATUTORY TIMEFRAMES



210

COMPLIANCE MATTERS COMPLETED



1,600



POOL BARRIER INSPECTIONS CONDUCTED IN THE CITY OF NEDLANDS AND FOR THE TOWN OF CLAREMONT

DEVELOPMENT OF THE FAST TRACK CERTIFICATION PROCESS

DEVELOPMENT OF THE DRAFT LOCAL PLANNING STRATEGY



800

BUILDING PERMITS IN TOTAL WERE APPROVED FOR THE CITY OF NEDLANDS AND THE TOWN OF CLAREMONT

# KEY POINTS

Nedlands Community Care and Point Resolution Child Care Centre both received greater than 98% satisfaction ratings in their annual client surveys

Number of Affinity Club members increased by

**23%**

Nedlands and Mt Claremont Libraries provided

**410**

+

**4,739**

EVENTS

PEOPLE ATTENDED

# COMMUNITY SERVICES

I have been driving the shopping bus for Nedlands Community Care (NCC) for 20 years. I intend to keep volunteering to drive the bus for as long as I am able to. NCC offers a range of activities and opportunities for senior people in the community to remain active and connected to their community. I admire the spirit and determination of NCC clients to maintain their independence and it gives me pleasure helping them. We have fun on the bus and people are very appreciative. It's important when you retire to contribute to society and it is vital to keep busy and to feel useful and I would recommend it to anyone with spare time to volunteer.



**TERRY HEPTINSTALL**  
**NEDLANDS COMMUNITY CARE**  
**VOLUNTEER BUS DRIVER**

**20,108**

hours of service provided by Nedlands Community Care staff to 261 eligible community members



**264**

Monthly average number of people attending Positive Ageing activities

**THE CITY PROVIDES AGED CARE, CHILD CARE AND LIBRARY SERVICES WHICH ALLOW REGULAR & DIRECT CONTACT BETWEEN CITY STAFF & THE COMMUNITY.**





1

## OVERVIEW

1 Waratah Club members, NCC 2 Point Resolution Child Care Centre

### Aged Care Services – Nedlands Community Care (NCC)

Home and Community Care (HACC) services are provided by NCC, which is funded jointly by the Western Australian Department of Health and the City of Nedlands. It provides services to assist eligible residents to remain living in their own homes for as long as safely possible. Many elderly residents have limited contact with other people outside of their home and NCC provides the social engagement they need for their wellbeing.

Services provided include:

- In-home support includes personal care, wellbeing checks, light domestic assistance, light gardening maintenance, shopping and bill paying support
- Waratah Club provides activities, meals at the centre, and outings and events
- Social Support activities including group bus outings around Perth, a Friday night social program, dinner club, book clubs, movie days and computer classes
- Positive Ageing Program: The Affinity Club, the City’s positive ageing program, is for over 55s and those not ready for Nedlands Community Care services. A variety of activities are held including computer workshops, mah-jong, table tennis, tai chi, yoga, movie club, guest speakers and much more.

### Point Resolution Child Care Centre (PRCC)

Point Resolution Child Care Centre offers children aged 0-6 years a fun and stimulating environment in which to learn and grow during their early years. With a focus on the Early Years Learning Framework, the program provides a range of experiences that help children grow socially, emotionally, physically and mentally, while being cared for and nurtured in a safe environment.

### Library Services

The City has two libraries, Nedlands Library on Stirling Highway and Mt Claremont Library on Montgomery Avenue. Membership stands at 9,360 members, of which 71% are local residents.

The library collection includes a huge range of books, magazines, talking books, DVDs, CDs, local history and electronic content (eBooks, eAudiobooks and eMagazines). We have expanded our eContent and now provide over 36,000 eBooks, more than 5,000 eAudiobooks and 328 eMagazine subscriptions across three online platforms. Physical and digital items borrowed and renewed increased in the 2015-16 financial year to over 228,000, up 4,000 from the previous financial year.

# KEY INITIATIVES

## Aged Care Services

As part of the City's wellness approach, Nedlands Community Care provides services and strategies which assist residents to continue living independently in their home and being part of their community.

These initiatives are important for NCC clients, with each client having a goal they may like to achieve. Activities include assisting with meal preparation and cooking in the Waratah Club, being more independent on outings where physically possible, and assisting support workers in their homes with light duties. Joint activities with other nearby local governments continued in 2015-16, which included quiz days and outings.

## Child Care Services

Point Resolution Child Care centre achieved an 'exceeding' rating in its first assessment under the National Quality Standards and the National Regulations.

The centre also held community events for the children and family members for Australia Day, Harmony Week, NAIDOC Week, Easter, Book Week, Science Week, a Christmas party and a Farmers Market.

## Library Services

During the 2015-16 financial year, the Nedlands Library Service ran six pop-up libraries within the local parks, cafes and markets to help promote its services to a wider audience.

A weekly computer help session and a Justice of the Peace have been added to the list of weekly events in the library. This joins our story-time activities, conversation classes, baby rhyme time sessions, family history workshops, book clubs and subject of notes events. New oral histories were recorded and added to the collection and the popular family history workshops continued.

# HIGHLIGHTS

## Aged Care Services

- The Annual "Engaging the Ageing" Seniors Expo Open Day was held in October at John Leckie Pavilion attracting over 100 participants and 30 stall holders
- A monthly movie and lunch social event was introduced in the Waratah Club
- NCC held a successful volunteer recognition sundowner for over 50 volunteers who assist with providing aged care services to the community.

## Library Services

- The Nedlands Library turned 50 on 23 July 2015. To celebrate, the Library ran events between 21 to 26 July. Celebrations included a morning tea, a family fun afternoon with balloons, face painting and biscuit decorating. All events were well attended
- The City held its fourth biennial "A Day of Literary Feasting" with presentations from guest authors.

## Child Care Services

- Point Resolution Child Care Centre received a makeover. The renovation included new landscaping of the playground and outdoor area, rendering and painting walls, setting up nature and waste reduction sites and planting vegetable gardens.

3 An actress acts out the history of Nedlands Library at its 50th birthday morning tea



2



3



I started volunteering as a driver for the library, Nedlands Community Care shopping, and movies and scenic drive outings because I thought I could help older residents get out and about. I enjoy the energy and the joy I get from the fascinating stories, life lessons and positive energy about ageing from the wonderful people on the bus and that is what keeps me volunteering.

**ANNA FORREST**  
VOLUNTEER LIBRARY BUS DRIVER



• **102** entries in Emerge Youth Art Awards

• **20** youth grants valued at \$5,000

• **349** courses provided by Tresillian Arts Centre with a 95% satisfaction rating for service delivery

# COMMUNITY DEVELOPMENT

# KEY POINTS

# 7



7

community grants valued at

**\$4,250**

awarded for local events and street parties



32

Sporting clubs using City reserves

108

people welcomed as Australian citizens



Over 2,750 people attended Summer Concerts in the Park, with a satisfaction rating of

**92%**



6

halls, pavilions and centres were used by the community



1



2

1 Splashfest 2015 2 Summer Concert in the park 2016, Dot Bennett Park

## OVERVIEW

The City continued to work with its strong and vibrant community, developing its social capital as well as the places that bring people together. Building community relationships is important to the City. This is undertaken through a wide range of community events and activities.

Our 32 local sporting clubs provided a choice of sporting options for local community members with the support of the City through the use and maintenance of facilities and support in accessing funds from the Council and State Government.

Young people continued to participate and be involved in the community with the support of the Youth Advisory Committee. The City's volunteers are involved in the City's services and organisations, and community groups across the City.

The City welcomed new citizens and celebrated and strengthened local relationships at many inclusive community events.

Community Development provides services that help strengthen the community's capacity to meet its own needs. We work in partnership with the local community in the following areas:

- Sport and recreation
- Community events
- Youth services
- Volunteers
- Community groups
- Local businesses
- Disability access and inclusion
- Tresillian Arts Centre.

### Sport and Recreation

The City works in partnership with 32 local sporting clubs to offer a wide range of sports to the community. The clubs have first priority for the use of the City's seven major ovals and are supported to secure funds for the upgrading of their facilities, for example the Dalkeith Tennis Club (\$49,024).

### Community Events

Over 4,000 people attended the City's major community events, including:

- Four Summer Concerts in the Park
- Three Nedlands Going Places Tours
- ANZAC Day Service
- Remembrance Day Service
- Three Citizenship Ceremonies.

The City supported the community to deliver a further 64 local events which were provided by organisations other than the City, for example the Cuban Club New Year's Day Event, the Nedlands Triathlon and the Creating Communities Community Open Day.

### Youth Development

The City's water-based event for children, young people and families, Splashfest, was considered a success for the second year, with more than 1,500 people attending. The satisfaction survey completed by attendees achieved a satisfaction rating of 87%.

The Emerge: Youth Arts Awards exhibition showcases the art work of local young people. Participation continued to increase with 102 entrants and achieves satisfaction levels of 82% by the participants.

The City granted 20 local young people a \$250 grant through the City's Youth Grant Fund. The Youth Grant Fund recognises and encourages the initiatives local young people are taking to participate in a wide range of socially positive activities that contribute to the community. Examples include the 2015 Australian Gymnastics Championships, the Chess Kids National finals and the Pan Pacific Waterpolo festival.

## Volunteer Services

The City has 157 active volunteers who provide service and support to the community. They give their valued time to extend many of the services delivered by the City, including volunteering in the libraries, aged care, bush care, and serving on committees and advisory groups.

The City's volunteers enjoy working alongside the City and helping others and experience personal rewards such as being with other people, achieving a high level of personal satisfaction with their contributions and find the work stimulating.

Volunteers are important to the City. On average each volunteer gives 8.8 hours per month, over 15,000 volunteer hours per year. This represents \$505,784 in benefits to the City. A further 250 volunteers were referred to roles in the broader community, helping to sustain the work of many local community organisations.

## Local Businesses

The City of Nedlands hosted two Business Sundowners. These Sundowners are held to allow local business people, City staff and Councillors an opportunity to network in a relaxed setting. The annual business satisfaction survey that tracks the relationship between businesses and the City achieved a 92% satisfaction rating.

## Tresillian Community Arts Centre

Tresillian continued to provide a wide range of recreational courses, children's school holiday activities, art exhibitions, and art studios. A record 349 courses were provided with 2,448 enrolments. Art courses continue to be in strong demand, as well as language and lifestyle courses.

Tresillian received a 95% satisfaction result for service delivery to its members.

## HIGHLIGHTS

- Splashfest – over 1,500 people attended the City's water-based event for children, young people and families, held on Swanbourne Reserve
- 349 recreational courses provided by Tresillian Arts Centre
- 2,750 people attended the Summer Concerts in the Park
- 102 young people entered the City's Emerge Youth Art Awards.

## KEY INITIATIVES

- Allen Park Pavilion – Achieved a community sport and recreational facilities fund grant of \$190,000 from the Department of Sport and Recreation to help with the upgrade of this facility
- Dalkeith Tennis Club – An upgrade of the floodlights was undertaken with grant funds from the Council (\$49,024), together with matching funding from the Club and the Department of Sport and Recreation
- Hollywood Subiaco Bowling Club – Council grant of \$252,000 for refurbishing the club house
- Dalkeith Nedlands Bowling Club – Council grant of \$33,697 to replace the boundary hedge with a fence
- Art Committee – The first piece of public artwork undertaken by the Committee was installed against the 30m long retaining wall at Nagal Pass and Stubbs Terrace in Karrakatta. The artwork "The Grandis Leaf" was designed by visual artist Leanne Bray. Leanne's intention was to capture the City's history including the years before European settlement including its river, beach and bushlands that provided an abundant home for the traditional owners of the area, the Noongar people
- Summer Concerts in the Parks – The total cost of the concerts was \$53,500, partially offset by \$24,000 in grants; Lotterywest (\$20,000), the Road Safety Commission (\$1,000), the Western Australian Local Government Association (\$500) and local business, Realmark Western Suburbs (\$2,500).

## STATISTICS

\$20,000

received from a Lotterywest grant for the City's Summer Concerts



79%

satisfaction with the City achieved from hall users



81%

satisfaction with the City achieved from community groups and organisations

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# STATUTORY REQUIREMENTS

Council  
(3) ●.....

Number of meetings held

N/A

Councillors not required to attend

## ELECTED MEMBER ATTENDANCE

Councillor Attendance – July 2015 to June 2016

Elected Member	Council (11)	Special Council (2)	Committee [11]	Audit and Risk Committee (5)	Sustainable Nedlands Committee [5]	Arts Committee [7]	CEO Performance Review [0]
His Worship the Mayor RMC Hipkins	9	2	9	4	4	7	N/A
Cr K A Smyth	10	1	8	N/A	N/A	2	N/A
Cr N B J Horley	9	2	8	N/A	N/A	1	N/A
Cr L J McManus	11	2	11	5	N/A	N/A	N/A
Cr I S Argyle	11	2	10	5	N/A	N/A	N/A
Cr S J Porter	8	1	8	N/A	N/A	N/A	N/A
Cr B G Hodsdon	10	2	10	N/A	N/A	3	N/A
Cr T P James	8	2	11	N/A	N/A	5	N/A
Cr N W Shaw	8	N/A	9	N/A	5	2	N/A
Cr G A R Hay	10	1	10	3	N/A	N/A	N/A
Cr J D Wetherall	10	2	9	N/A	1	6	N/A
Cr R M Binks	11	2	10	N/A	5	N/A	N/A
Cr W R B Hassell	11	2	10	1	N/A	N/A	N/A

# EMPLOYEES' REMUNERATION

The number of employees of the City entitled to an annual salary of \$100,000 or more were in the following categories.

Salary Range	2014	2015	2016
\$100 000 to \$109 999	2	0	0
\$110 000 to \$119 999	9	7	0
\$120 000 to \$129 999	1	4	11
\$130 000 to \$139 999	0	0	0
\$140 000 to \$149 999	1	0	0
\$150 000 to \$159 999	1	2	0
\$160 000 to \$169 999	1	1	2
\$170 000 to \$179 999	0	0	1
\$180 000 plus	1	1	1

## RECORDKEEPING STATEMENT

The City of Nedlands is committed to the reliable and systematic management of government records in accordance with legislative requirements and best practice standards.

**Record Keeping Plan:** The City's current Record Keeping Plan, RKP2010069, was submitted to the State Records Office for review in March 2016. The report will be submitted at the next State Records Commission meeting scheduled for 12 August 2016.

**Record Keeping Systems:** In the 2015-2016 financial year, the City commenced a project to upgrade its on-premise Sharepoint environment, to Microsoft Office 365 online. This project will continue into the 2016-2017 financial year.

**Training and Awareness:** Recordkeeping Inductions are held for all new employees on commencement. This includes their recordkeeping responsibilities and desktop training using Sharepoint.

## FREEDOM OF INFORMATION

The *Freedom of Information Act 1992* gives the public a right to apply for access to documents held by the City of Nedlands. The City aims to make information available whenever possible outside the freedom of information process.

The City received 18 valid freedom of information applications in 2015-16; 17 were finalised.

The City of Nedlands Information Statement is available on the website at <http://www.nedlands.wa.gov.au/access-information>.

# DISABILITY ACCESS AND INCLUSION PLAN

The City of Nedlands' Disability Access and Inclusion Plan 2013-14 – 2017-18 is a key strategic document outlining the City's approach to working towards a more accessible and inclusive community.

The City is required by legislation to:

- Maintain a Disability Access and Inclusion Plan
- Address seven specific outcome areas in the plan
- Report to the Disability Services Commission annually on progress against the plan.

While the City is required by legislation to maintain and implement a Disability Access and Inclusion Plan, direct community benefits also result from the City's commitment to access and inclusion.

The table below indicates the outcome areas where strategies/initiatives were planned as well as the strategies/initiatives completed.

Outcome Areas	Number of strategies / initiatives planned *	Strategies / initiatives completed **
Services and Events	14	14
Buildings and other facilities	12	7
Information	2	2
Services	3	2
Complaints	1	0
Consultation	5	5
Employment	1	1

\* (Strategies / initiatives planned whether implemented or not)

\*\* (Strategies / initiatives that were completed. Include on-going strategies)

# STATEMENT OF COMPREHENSIVE INCOME BY PROGRAM 2015-16

Revenue	\$
Governance	451 184
General Purpose Funding	22 098 392
Law, Order, Public Safety	110 610
Health	141 508
Education and Welfare	1 802 795
Community Amenities	3 811 933
Recreation and Culture	806 602
Transport	596 805
Economic Services	1 144 655
Other Property and Services	65 616
<b>Total Revenue</b>	<b>31 030 100</b>

Expenses	
Governance	(3 153 736)
General Purpose Funding	(309 761)
Law, Order, Public Safety	(886 350)
Health	(649 008)
Education and Welfare	(2 382 503)
Community Amenities	(4 619 055)
Recreation and Culture	(8 271 398)
Transport	(5 169 316)
Economic Services	(6 044 952)
Other Property and Services	(40 252)
<b>Total Expenses</b>	<b>(31 526 332)</b>

# STATEMENT OF COMPREHENSIVE INCOME BY PROGRAM 2015-16

<b>Finance Costs</b>	
General Purpose Funding	(307 221)
<b>Total Finance Costs</b>	<b>(307 221)</b>
<b>Non-Operating Grants, Subsidies, Contributions</b>	
Recreation and Culture	801 700
Transport	824 527
<b>Total Non-Operating Grants, Subsidies, Contributions</b>	<b>1 626 227</b>
<b>Profit/(loss) on Disposal of Assets</b>	
Economic Services	(107 531)
Other Property and Services	51 039
<b>Total profit/(loss) on Disposal of Assets</b>	<b>(56 492)</b>
<b>Net Result – Surplus (Deficit)</b>	<b>766 282</b>
<b>Other Comprehensive Income</b>	
Changes on revaluation of non-current assets	403 022
<b>Total Comprehensive Income</b>	<b>1 169 303</b>





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