



Thank you for contacting the City's Environmental Health Service regarding your noise issue. Should you wish to have the noise investigated, please complete and return the 'Noise Log'.

It is important that you identify the noise source (property address) and accurately record the noise nuisance as it affects you, providing as much information as possible. This information can then be used to determine the nature of the noise and possibly identify a pattern of the times and days the noise typically occurs.

The last two columns of the noise log ask for a description of the noise and how the noise affects you. For this, please refer to the descriptions below:

Level 1 Noise

- Can be heard regularly and identifiable as coming from the premises of concern; and
- Is obtrusive and irritating

Level 2 Noise

- Can be clearly heard regularly and identifiable as coming from the premises of concern;
- Is obtrusive and irritating;
- Can be heard above the television, and/or makes it difficult to study; and
- Can be heard inside the house with all doors and windows closed, is frequently occurring or for long periods

Level 3 Noise

- Can be clearly heard regularly and identifiable as coming from the premises of concern;
- Is obtrusive and irritating;
- Can be heard above the television, and/or makes it difficult to study;
- Can be heard inside the house with all doors and windows closed; and/or
- Prevents me from sleeping, or has a frequency (tone) that is grating or upsetting

It is necessary for you to record noise for a fourteen (14) day period.

Complainant Details

Name _____

Address _____

Telephone _____

Email _____

Address of Noise Source _____

| Date | Time | | Duration | Noise Description | Level of noise | How the alleged noise affects you |
|----------------|-------|--------|----------|-------------------|----------------|---|
| | Start | Finish | | | | |
| e.g. 5/1/15 | 10pm | 12am | 2 hours | Stereo music | 1 -3 | Could not sleep due to heavy bass from stereo music, with all doors and windows closed. |
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Please note:

1. Your details will be kept confidential, however, the City of Nedlands is subject to the Freedom of Information Act 1992.
2. While every effort will be made to resolve your request promptly, the City has limited resources and public health issues are dealt with in order of priority.
3. Where legal proceedings are instigated you may be called as a witness.
4. If you obstruct or interfere with the investigation, do not to cooperate or reasonably assist during the investigation process, the investigation may be closed and any subsequent complaint may not be investigated by the City.
5. If the log form is not returned within 30 days, it will be assumed you do not wish to pursue this matter.

By signing below, I agree to all of the above.

_____ Signature

_____ Date