

Information Statement

2024-2025

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Disclaimer

The information contained within this publication is considered correct at the time of publication. The information has been compiled with care, but no warranty, expressed or implied, is given to the accuracy, correctness, or completeness of the information, or for any advice given, or omissions.

1 Introduction

The most important feature of local government is that it is 'local'. Established under the Local Government Act of Western Australia its primary concern is providing services in the local area for its local people.

The *Freedom of Information Act 1992* (the Act) creates a general right of access to State and local government documents. The objects and intent of the Act are to:

- 1. Enable the public to participate more effectively in governing the State; and
- 2. Make the persons and bodies that are responsible for State and local government more accountable to the public.

Part 5 (Division 94) of the Act also requires that government agencies (State and local) prepare and publish an Information Statement annually. This Information Statement must:

- 1. State the structure and functions of the City;
- 2. Describe the ways in which the functions of the City affect members of the public;
- 3. Describe any arrangements that exist to enable members of the public to participate in the formulation of the City's policy and performance of the City's functions:
- 4. Describe the types of documents that are usually held by the City which may be viewed, purchased, or obtained free of charge;
- 5. Describe the City's procedures for giving members of the public access to documents: and
- 6. Describe the City's procedures for amending personal information in the documents held by the City.

This Information Statement is published by the City of Nedlands in accordance with the requirements of the Act as outlined above. Copies of this document can be obtained by accessing the City's website (www.nedlands.wa.gov.au) or by visiting the City's Administration Building (71 Stirling Hwy, Nedlands, 6009).

Enquiries about this document can be made by submitting an enquiry online via:

- Create Customer Request; or
- www.nedlands.wa.gov.au

Alternatively, by contacting the City's Information Management Team on (08) 9273 3500 Monday to Friday 8.30am – 5.00pm.

1.1 Background

The City of Nedlands had its' origins in the Claremont Road Board. This was due primarily to the fact that the Nedlands' district fell within the former Claremont jurisdiction. The Claremont Road Board came about because of the population growth in Claremont prior to the turn of the 20th Century.

This allowed the residents in the area to petition the government and they received their own Road Board by 1893. Seven men were nominated to the new Board, which became the first local government authority for the Nedlands area.

In 1932, the Nedlands Road Board was formed. On 1 July 1959, the City of Nedlands became a City. The City was made up of four wards – Melvista, Hollywood, Dalkeith and Coastal. These wards continue to the present day.

In all, the City encompasses some 20.6km². Within this area, the Council is responsible for the maintenance of 155.30km of sealed roads and more than 316ha of parks and gardens. 22,132 residents live in the City of Nedlands (2021 census).

2 Legislation Administered

The City of Nedlands was established under, and operates in accordance with, the *Local Government Act 1995* (the Act). *Section 3.1 (2)* of the *Act 1995* requires that the scope of the general function of local government is to be constructed in the context of other functions and constraints imposed by it and any other Act.

General - section 3.1

The general function of a local government under *s. 3.1* of the Act is to provide for the good government of persons in its district. The general function of a local government under the Act includes legislative and executive responsibilities.

Legislative - section 3.5

Using its legislative powers under *s.* 3.5 of the Act, a local government may make local laws prescribing all matters that are required or permitted to be prescribed by a local law or are necessary or convenient to be so prescribed for it to perform any of its functions under the Act.

Executive - section 3.18

The local government's executive powers under *s. 3.18* of the Act, involves administering its local laws and doing other things that are necessary or convenient to be done for, or in connection with, performing its functions under the Act including the provision of services and facilities.

There are over 300 statutes that local governments are wholly and partially responsible for administering in Western Australia. Some of the main ones that the City of Nedlands administers include:

1. Local Government Act 1995

- Local Government (Administration) Regulations 1996
- Local Government (Audit) Regulations 1996
- Local Government (Constitution) Regulations 1998
- Local Government (Elections) Regulations 1997
- Local Government (Employee Superannuation) Regulations 2016
- Local Government (Financial Management) Regulations 1996
- Local Government (Functions and General) Regulations 1996
- Local Government (Long Service Leave) Regulations 2024
- Local Government (Parking for People with Disabilities) Regulations 2014
- Local Government (Regional Subsidiaries) Regulations 2017
- Local Government (Model Code of Conduct) Regulations 2021
- Local Government (Uniform Local Provisions) Regulations 1996

- 2. Local Government (Miscellaneous Provisions) Act 1960
- 3. Public Health Act 2016
- 4. Health (Miscellaneous Provisions) Act 2005
- 5. Bush Fires Act 1954
 - Bush Fire Regulations 2012
- 6. Planning and Development Act 2005
- 7. Dog Act 1976
 - Dog Regulations 2013
- 8. Food Act 2008
- 9. Disability Services Act 1993
 - Disability Services Regulations 2004
- 10. Animal Welfare Act 2002
- 11. Building Act 2011
 - Building Regulations 2012
- 12. Cat Act 2011
 - Cat Regulations 2012
- 13. Dividing Fences Act 1961
 - Dividing Fences Regulations 1971
- 14. Emergency Management Act 2005
 - Emergency Management Regulations 2006
- 15. Environmental Protection Act 1986
 - Environmental Protection Regulations 1987
 - Environmental Protection (Noise) Regulations 1997
- 16. Equal Opportunity Act 1984
 - Equal Opportunity Regulations 1986
- 17. Fire and Emergency Services Act 1998
 - Fire and Emergency Services Regulations 1998
- 18. Freedom of Information Act 1992
 - Freedom of Information Regulations 1993
- 19. Health Act 1911
- 20. Local Government Grants Act 1978
- 21. Planning and Development Act 2005
 - Planning and Development Regulations 2009
 - Planning and Development (Local Planning Schemes) Regulations 2015
 - Planning and Development (Development Assessment Panels)
 Regulations 2011
- 22. Public Interest Disclosure Act 2003
 - Public Interest Disclosure Regulations 2003
- 23. Public Works Act 1902
- 24. Rates and Charges (Rebates and Deferments) Act 1992
 - Rates and Charges (Rebates and Deferments) Regulations 1992
- 25. Salaries and Allowances Act 1975
 - Salaries and Allowances Regulations 1975
- 26. State Records Act 2000
 - State Records Principles and Standards 2016

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- 27. Workers Compensation and Injury Management Act 1981
 - Workers Compensation and Injury Management Regulations 1982
- 28. City of Nedlands Local Planning Scheme No. 3
- 29. City of Nedlands Local Planning Strategy 2017

Copies of Acts and Regulations are available from: -

WA Legislation - 4/109 St Georges Terrace Perth

Ph. 9215 7333 website Publications Online Store: Home Page (timg.com).

Or, electronically at WA Legislation WALW - Home (legislation.wa.gov.au).

2.1 Local Laws of the City of Nedlands

Local Laws are enforceable rules made by local governments to apply within their district. They help to establish and maintain the quality of life in line with the expectations of the local community and provide a standard under which businesses, residents and ratepayers must conduct their activities.

Local Laws support higher legislation (Acts of Parliament) to control and manage the more basic matters that affect the community. They can be helpful in the resolution of disputes, as well as achieving effective government.

- Local Laws Standing Orders
- Local Laws Health
- Local Laws Dogs
- Local Laws Council Halls
- Local Laws Reserves. Foreshores and Beaches
- Local Laws Thoroughfares
- Local Laws Parking and Parking Facilities
- Local Laws Site Erosion and Sand Drift
- Local Laws Trading in Public Places
- City of Nedlands Repeals Local Law 2016
- The City of Nedlands Waste Local Laws 2016

All of the above Local Laws are available to view on the City's website (Local Laws).

2.2 Standards & Codes of Practice Affecting the City of Nedlands

The following government and industry standards and codes of practice have been imposed upon or adopted by the City of Nedlands:

- Australian Accounting Standards
- Australian Records Management Standard AS/ISO 15489-2002 Parts 1 & 2
- General Disposal Authority for Local Government Records DA2015-001/1
- Quality Management ISO 9000/2000
- National Competition Policy
- Risk Management AS/NZS ISO 31000:2018
- Environmental Management ISO14001-2004
- DLFSC Integrated Planning and Reporting Framework and Guidelines

3 Structure and Functions

3.1 Council

The City of Nedlands is represented by eight (8) councillors, two (2) in each ward, and an independently elected Mayor. The Deputy Mayor is elected by the Councillors. The Mayor and Councillors act in a voluntary capacity, receiving an allowance only. Each Councillor serves for a term of four (4) years. Elections for half the council are held every two (2) years. Council has adopted a Code of Conduct to enable efficient decision-making.

Link to Current Mayor & Councillors

1.1.1 Role of Council

The Council -

- 1. Governs the local government's affairs;
- 2. Is responsible for the performance of the local government's functions;
- 3. Oversee the allocation of the local government's finances and resources; and
- 4. Determine the local government's policies.

3.1.2 Role of Mayor

The role of the Mayor is to:

- 1. Preside at meetings in accordance with the *Local Government Act 1995*;
- 2. Provide leadership and guidance to the community in the district;
- 3. Carry out civic and ceremonial duties on behalf of the local government;
- 4. Speaks on behalf of the local government;
- 5. Performs such other functions as are given to the Mayor by the *Local Government Act 1995* or any other written law; and
- 6. Liaises with the CEO on the local government's affairs and the performance of its functions.

3.1.3 Role of Deputy Mayor

The Deputy Mayor performs the functions of the Mayor when the Mayor is unavailable or unwilling to perform the functions of the Mayor.

3.1.4 Role of Councillors

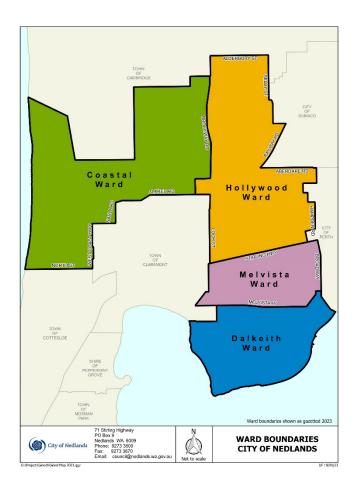
A Councillor -

- 1. Represents the interest of electors, ratepayers, and residents of the district;
- 2. Provides leadership and guidance to the community in the district;
- 3. Facilitates communications between the community and the council;
- 4. Participates in the local government's decision-making processes at council and committee meetings; and
- 5. Performs such other functions as are given to a councillor by the *Local Government Act 1995* or any other written law.

Decisions of Council are made at Council Meetings. Ordinary Meetings are held on the fourth Tuesday of each month excluding December when a meeting is held on the third Tuesday of the month and January when no meetings are scheduled.

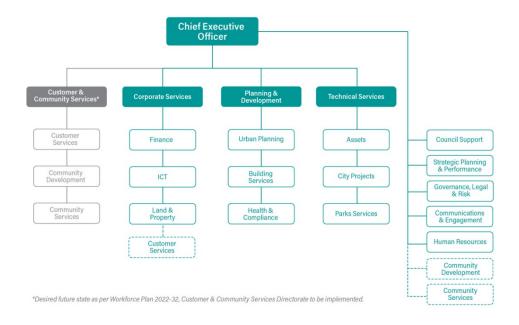
These meetings are held in the Council Chamber at 71 Stirling Highway, Nedlands and are also livestreamed. Council Agendas and Minutes are published and are available on the City's website for public viewing at www.nedlands.wa.gov.au.

A review of the ward system is required by law every eight years with the City's last ward review done in 2023.



3.2 City of Nedlands Administration

Each local government employs a Chief Executive Officer (CEO) to employ and manage staff, to provide advice to the Council and administer the day-to-day operations of the local government. The CEO is appointed by Council and is the conduit between the elected members of Council and the local government staff. All staff receive their direction from and are responsible to the CEO.



The City of Nedlands Administration consist of the following Directorates by Business Units and Services Areas as per Workforce Plan 2022-33:

3.2.1 Office of the CEO

The Office of the Chief Executive Officer develops and implements strategic plans that enable the organisation to deliver the community's vision and aspirations. It also facilitates both internal and external community interactions (Community Services and Community Development). It is responsible for the following Business Units and Service Areas:

Business Units	Service Areas
CEO Office	CEO Office
	Council Support
	Strategy & Performance
	Governance & Risk
Communications & Engagement	Communications & Engagement
Human Resources	Human Resources
Community Services	Library Services
	Childcare Services
	Positive Ageing
Community Development	Community Development
	Tresillian

3.2.2 Corporate Services Directorate

The Corporate Services Directorate is responsible for all corporate matters and provides services to internal teams. It also facilitates both internal and external community interactions (customer service). It is responsible for the following Business Units and Service Areas:

Business Units	Service Areas
Corporate Services Director	Corporate Services Administration
	Land & Property
Finance	Rates
	Procurement
	Accounting
	Payroll
Information and Communication Technology	Information Technology
(ICT)	Information and Records Managements
	Customer Services
	OneCouncil Project

3.2.1 Planning and Development Directorate

The Planning and Development Directorate performs research and creates the plans required to deliver a liveable, prosperous, sustainable city. It is responsible for the following Business Units and Service Areas:

Business Units	Service Areas
Planning & Development Director	Planning & Development Services Administration
Urban Planning	Strategic Planning Statutory Planning
Building Services	Building Services
Health & Compliance	Environmental Health Environmental Conservation Rangers Services

3.2.1 Technical Services Directorate

The Technical Services Directorate designs, constructs, manages and maintains infrastructure, buildings, fleet assets and the City of Nedlands's public spaces. It is responsible for the following Business Units and Service Areas:

Business Units	Service Areas
Technical Services Director	Technical Services Administration
City Projects	City Projects & Programs
	Civil Maintenance
	Building Maintenance
Assets	Asset Management
	Fleet Management
	Waste Management
	Transport & Development

Business Units	Service Areas
Urban Landscapes & Conservation	Parks Services
	Arboriculture
	Environmental Conservation

3.3 Delegated Authority

In addition to the legislated functions of the CEO and to ensure the efficient management of Council activities, authority has been delegated to the CEO and other officers to make decisions of an operational nature according to Council policies and specific matters by resolution of Council.

Delegated Authorities are listed in the Delegated Authority Manual and are reviewed at least annually by Council.

4 Decision Making Functions

4.1 Council

Meetings of Council are held to make all decisions concerning the municipal district, other than those delegated, as authorised by the *Local Government Act 1995* and other legislation as appropriate. Decisions are generally made after considering recommendations from committees unless a Special Meeting of Council has been called to consider a specific issue.

4.2 Council Committees

Committees meet to consider issues which are under their area of control as identified in their Terms of Reference. These committees may comprise elected members, and community representatives. Committees are constituted by council and have special responsibilities depending on their function. Council Administration provides reports and advice to the various Council committees in the agenda for each meeting and recommends an appropriate course of action. The committee may then either endorse the administration recommendation or recommend an alternative course of action. The committee is responsible for the recommendations to Council as recorded in the minutes of the committee meeting.

Council also meets as a committee of the whole to consider the reports to council prior to their consideration by council.

4.3 Chief Executive Officer (CEO)

The CEO's functions are to advise council in relation to the functions of City of Nedlands under the *Local Government Act 1995* and other written laws and to ensure information is available so that informed decisions are made. The CEO is also responsible for all staff matters. The CEO is to liaise with the Mayor on local government affairs and the performance of the City of Nedlands as well as ensure records and documents are properly kept.

5 Public Participation

Members of the public have various methods to participate in the formulation of the City's Strategies, Policies, and Plans. The public can also have their say on the performance of the City's Services and Functions.

5.1 Written Requests

The public can write to the Council on any policy, activity, function, service of the Council via:

- Make an Enquiry » City of Nedlands; or
- Written correspondence addressed to:

Chief Executive Officer

City of Nedlands

PO Box 9

Nedlands WA 6909

5.2 Public Address at Council Meetings and Agenda Forums

The public have the opportunity to ask Council and staff questions about City matters at a Council meeting.

- Agenda Forums members of the public are permitted to only address topics listed on the agenda for that meeting.
- In order to make an address, a person is required to give written notice of their intention to do so to the CEO or immediately and in writing prior to the meeting.
- The rules governing the Public Address Session are outlined in Clause 3.4 of the City of Nedlands Local Law Relating to Standing Orders available on the City's website or on request.
- Two forms incorporating an Application and these Rules have been developed:
 - 1. Addresses by members of the public, and
 - 2. Public question time submission.
- These forms are available from the Council Meetings and the Council Agendas/Minutes section of the City's website www.nedlands.wa.gov.au or on request from the City.
- The public address is restricted to electors of the City unless the Council, by resolution, decides otherwise.
- Council meetings are held on the 4th Tuesday of each month, except December and January.
- Agenda Forums are held on the 2nd Tuesday of each month, except December and January.

5.3 Petitions

Written petitions can be presented to the Council on any issue within the Council's jurisdiction.

5.4 Electors' Meetings

Electors have an opportunity to give their opinions on any issue at either the Annual Meeting of Electors or Special Meetings of Electors.

5.5 Annual Meeting of Electors

An Annual Meeting (AGM) of Electors is held at least once in each financial year, at a time appointed by Council for the following purposes:

- 1. Receiving the Annual Report,
- 2. Special Business of which notice has been given, and
- 3. General Business.

5.6 Special Meeting of Electors

Electors may initiate a Special Meeting of Electors under procedures prescribed in the *Local Government Act 1995*.

Special meetings are called to consider special business which is notified when calling the meeting.

No business shall be transacted at a special meeting other than that for which the special meeting was called.

5.7 Elected Members

Members of the public can contact the City's Elected Members to discuss any issue relevant to the Council.

Electors can vote every second year for Councillors in their Ward to represent them in the decision-making functions of Council.

5.8 Community Engagement

Council may consult residents on any issue that is currently under consideration.

Other than direct consultation, or via its website, Council may notify residents of issues by advertising in local papers, calling public meetings, or surveys.

Under each of these methods electors, ratepayers and residents can provide input and lodge objections and are provided with guidelines for doing so.

5.9 Council Committees

The following council committees have been established pursuant to the *Local Government Act 1995* to provide assistance to the Council on specific matters of interest affecting the local government. Some, but not all of the committees, have

community representatives sitting as members, and those that have a delegated authority are open to members of the public for example.

- Audit Committee
- Chief Executive Officer's Performance Review Committee
- Chief Executive Officer's Recruitment & Selection Committee
- Foreshore Management Steering Committee
- Integrated Transport Strategy Committee
- Public Art Committee

Council also has Councillor delegates on the following external committees:

- WALGA Central Metropolitan Zone
- Development Assessment Panel
- Lake Claremont Advisory Committee
- Metropolitan Regional Road Group Western Suburbs Group

Delegates to these committees represent the City of Nedlands. Minutes of these meetings are presented to Council, as are specific matters that require Council consideration.

6 Documents held by the City

Council maintains records regarding its operational activities according to legislative requirements. Many of these documents are available for public inspection free of charge.

Public inspection may take place at:

- City of Nedlands Administration Building 71 Stirling Highway, Nedlands, 6009:
- Nedlands Library 60 Stirling Highway, Nedlands, 6009;
- Mt. Claremont Branch Library 19 Haldane Street, Mt Claremont, 6010; or
- City website (<u>www.nedlands.wa.gov.au</u>).

The types of documents available are explained below.

6.1 Council and Committee Agendas and Minutes

Reports listed for discussion at Council and Committee Meetings and the resultant minutes of those meetings are available for viewing as soon as they are produced, no later than 14 days after Council Meetings or 7 days after Committee Meetings.

6.2 Public Registers

In accordance with the *Local Government Act 1995*, the following registers are available for inspection at Council:

- Delegations of Authority,
- Gift Register,
- Electoral Gift Register,
- Annual and Primary Financial Returns of Elected Members and staff granted delegated authority,
- Disclosure of Financial Interests Register,
- Register of Owners and Occupiers,
- Rates Record.
- Tenders Register,
- Complaints Register (Rules of Conduct Regulations), and Code of Conduct.

6.3 Local Laws

The laws that Council makes to enable it to fulfil its functions. Copies of the City's local laws are available electronically from the City's website, or in hard copy from the City's administration centre.

6.4 Policies and Register of Delegated Authority

All current Council Policies are available on the City website and may be accessed using the <u>link</u>.

The City has adopted a Register of Delegated Authority, which is reviewed annually. A copy of the Register is available on the City's website.

6.5 Council Plan

An integrated Strategic Community Plan (SCP) and Corporate Business Plan (CBP), which is a community-based document outlining the community, Council and the City's vision and priorities over ten years, as well at the action plan for the next four years. The Council Plan is reviewed and updated annually.

6.6 Community Directory

Western Suburbs Alliance (WSA), a joint initiative of seven western suburbs local governments to identify and develop shared regional services, advocacy and potential joint initiatives. This includes environmental matters such as animal control, walking trail network, sustainability, sporting bodies and activities within the City of Nedlands and wider Western Suburbs area. Only available electronically through the City's website, www.nedlands.wa.gov.au.

6.7 Disability Access and Inclusion Plan

A plan developed by the City as required by the *Disability Services Act 1993* to ensure that people with disabilities have access to the City's functions, facilities, and services.

6.8 Electoral Rolls and Street Directories

The Council is required to keep a continuing electoral roll of the district, consisting of a Residents roll and an Owners and Occupiers roll (sections 4.40 and 4.41 of the *Local Government Act 1995*). The Electoral roll is available to view at the City's Administration Centre upon request.

6.9 Schedule of Fees and Charges

A schedule of fees and charges for services and facilities provided by the City and approved by Council annually.

6.10 Annual Budget

Gives details of the budget approved by Council within a financial year. Available from the City's website, www.nedlands.wa.gov.au.

6.11 Annual Report

Produced by the City of Nedlands, detailing the Council activities for the year. Available from the City's website, www.nedlands.wa.gov.au.

6.12 Tender Register

Gives details and results of tenders called for works and services.

6.13 Contracts Register

Gives details of contracts awarded for all non-tender items (consultancies etc). Access is available provided it is demonstrated to be in the public interest and there is no conflict with commercial confidentiality.

6.14 Freedom of Information (FOI) Statement (This document)

A document required under the *Freedom of Information Act 1992* which provides detailed information on the City of Nedlands. The Statement is designed as a guide for the community on the structure and nature of the Council.

6.15 Local Government Retention and Disposal Schedule

A manual released by the State Records Office to ensure conformity and safekeeping of records within local government.

6.16 Records Management Manual

A manual written to enable staff within the Council to abide by the procedures and policies decided by Council to ensure the safekeeping of records within its care. The Manual incorporates the FOI Procedure to ensure the correct application of the *Freedom of Information Act 1992.*

6.17 Record Keeping Plan

The State Records Act 2000 governs the creation and management of Government and State records, including local government records. This Act requires the development and implementation of a Record Keeping Plan based on the management of records addressing six fundamental Principles:

- 1. Proper and Adequate Records,
- 2. Policies and Procedures,
- 3. Language Control,
- 4. Preservation,
- 5. Retention and Disposal, and
- 6. Compliance

The Plan provides an accurate reflection of the record keeping program within the organisation.

The current Record Keeping Plan was approved by the State Records Commission on 07 September 2023. The plan will be reviewed within 5 years of the approval date.

6.18 Building/Development Applications

As the authority responsible for granting planning approval for development and issuing building licences for land zoned under the City Planning Scheme, the City of Nedlands has a vast record of drawings and plans of buildings within the City area. The drawings and plans can include site plans, floor plans, elevations and in some cases perspective drawings.

Access to this information is available subject to the consent of the current owner of the property. Information about the year of construction, builder details and cost of construction can also be obtained. Charges apply for obtaining this information and the availability of plans in all instances cannot be assured. Contact Planning and Development Services for more information.

6.19 Municipal Heritage Inventory

Under the *Heritage of Western Australia Act 1990* the City of Nedlands is required to prepare a Municipal Heritage Inventory. This is an inventory of all buildings within the boundary of the City of Nedlands that are or may become of cultural heritage significance to the community. Details in the inventory include, property address, ownership, description, historical information, architectural information, bibliography, listing status, and an electronic image of each building.

Contact Planning and Development Services for more information.

6.20 Local Studies Collection (Nedlands Library)

The Local Studies Collection is in the Nedlands Library at 60 Stirling Highway, Nedlands. Access to the Local Studies Collection is free of charge.

The Local Studies Collection contains materials which relate to the history and development of the Nedlands area (including Claremont) and the City of Nedlands. It consists of:

- Books,
- Reports,
- Pamphlets,
- maps & posters,
- local newspapers copies are held in the Local Studies Collection, with complete sets of back copies located at the J.S. Battye Library of Western Australia (Alexander Library Building),
- videos.
- minute books.
- subject files of articles from newspapers & periodicals.
- photographs,
- genealogy tools including CD-ROMS and online databases,
- Oral History interviews,

- Microfiche, and
- CD-ROMs.

Some materials may be restricted for conservation/preservation or privacy reasons. For further information, the library can be reached via:

Online: Make a Library enquiry;Phone: (08) 9273 3644; or

Written Correspondence addressed to:

The Local Studies Librarian Nedlands Library Services 60 Stirling Highway NEDLANDS WA 6009

6.21 Correspondence files

The City of Nedlands manages several files relating to various functions of the City. All files are subject to disposal in accordance with the current General Retention Disposal Authority for local government records (*GRDA2023-005*)

6.22 Current files

These files are located at the council's administration centre and at the city's offsite facility, with an electronic file and correspondence register available. Majority of the files relate to specific property/street addresses, roads, and reserves/parks, with several subject files relating to organisations, events, services provided, special projects and general administrative issues also forming part of the current filing system.

6.23 Archived files

These files are located at the City's offsite facility.

Please note considerable research maybe required to locate some information and the search may result in a considerable number of files being retrieved.

FOI Applications to view these files will be considered on a case-by-case basis and information may be released in an edited form. Charges may apply to accessing these records as specified in the *Freedom of Information Act (Regulations)* 1993 and listed in *Regulation* 5, *Section* 16(1) of this document.

7 Access to Documents - Outside of FOI

Members of the public have access to various forms of council information (hardcopy or digital) outside of the FOI process. This information is made available through a range of mediums including:

- Public Statements
- News Releases
- The City's Internet Website
- Advertisements placed in local and state-wide newspapers
- Public Notice Boards
- Library Services
- Information Sheets and other publications
- Individual Correspondence
- Public and Statutory Documents
- Reports

7.1 Documents Published (some available for inspection)

The City's website (www.nedlands.wa.gov.au) is updated on a regular basis and may contain information not listed at time of preparation of this document.

- Agendas, Minutes, Reports (Council / Committee) (2011 to current)
- Annual Budget
- Annual Report
- City Planning Schemes
- Code of Conduct Council Members, Committee Members & Candidates
- Asset Management Strategy
- Community Directory
- Corporate Business Plan
- Council Policies
- Customer Service Charter
- Delegations
- Electors Meeting Minutes/Agenda
- Employee Code of Conduct
- Governance Manual
- Disability Access & Inclusion Plan
- District Map with ward boundaries
- Freedom of Information
- Gifts Register
- Information Statement (this document)
- Local Government Act 1995
- Local Government Directory
- Local Government Retention and Disposal Schedule
- Local Laws
- Local Planning Strategy

- Long Term Financial Plan
- Public Interest Disclosure Information
- Minor Breaches Register
- Minutes of annual Electors' meetings
- Professional Development Register
- Public Notices
- Public Interest Disclosure Information
- Rates, Fees and Charges
- Register of Gifts and Contributions to Travel
- Council Plan
- Strategic Recreational Plan
- Tender Register
- Urban Forest Strategy

7.2 Paid Services

• Retrieval of House Plans/Property Files

7.3 CCTV Footage

City utilises CCTV surveillance system to keep City buildings and assets safe and minimise crime and damage. The City's CCTV practice allows for footage to be released to:

Only to WA Police (for investigation and/or prosecution);

8 Freedom of Information

It is the aim of the City to make information available promptly and at the lowest reasonable cost. Whenever possible, documents will be provided outside of the FOI process.

The *Freedom of Information Act 1992* (the Act) provides a general right of access to documents held by the City, subject to limitations. It also enables the public to ensure that personal information help by the City is accurate, complete, and up to date

The documents accessible under the *FOI Act* include paper records, plans and drawings, photographs, tape recordings, films, videotapes, or information stored in a computerised form.

8.1 Lodging a Freedom of Information Application

A valid Freedom of Information application must:

- Be in writing;
- Give enough information so that the documents requested can be identified;
- Give an Australian address to which notices can be sent; and
- Be lodged at the City with the application fee payable.

Applications and enquiries can be made via:

- Freedom of Information Request; or
- Written correspondence addressed to:

Information Management Officer

City of Nedlands

PO BOX 9

NEDLANDS WA 6909

The FOI application form is available <u>here</u>.

Applications will be acknowledged in writing, and you will be notified of the decision within 45 calendar days.

8.2 Freedom of Information Charges

A scale of fees and charges are set out in the *FOI Regulations 1993*. Apart from the application fee for non-personal information (information that is not personal information about the applicant), all charges are discretionary. The fees and charges are as follows:

Type of FOI request	Chare Applicable
Personal Information about the Applicant	No Fee
Amending personal information	No Fee

Type of FOI request	Chare Applicable
Application fee (non-personal information)	\$30
Access time supervised by staff (per hour or pro rata)	\$30
Dealing with applications (per hour or pro rata)	\$30
Photocopying (per copy)	20c
Transcribing from tape, film, or computer (per hour or pro rata)	\$30
Duplicating a tape, film, or computer information	Actual Cost
Delivery, packaging, and postage	Actual Cost
Advanced deposit may be required of the estimated charges	25%
Further advanced deposit may be required to meet the charges for dealing with the application	75%

An estimate of charges will be provided if the cost is expected to exceed \$25.00. For impecunious applicants or those issued with prescribed pensioner concession cards, any charges payable are reduced by 25%.

If an estimate of charges in submitted to the applicant, processing of the FOI application will not proceed until written consent of the estimate has been received and the required deposit is paid. If the applicant is not satisfied with the estimate, the applicant can work with the City to discuss how the scope can be revised to reduce the estimate.

8.3 Deposit

A deposit of 25% of the estimated charge may be requested. A further advance deposit of up to 75% of the fee may be required should it be considered necessary to meet the charges for dealing with the application. The imposition of this charge is entirely at the discretion of the City of Nedlands.

8.4 Access Arrangements

Access to documents can be granted by way of inspection; a copy of a document; a copy of an audio or video tape; a computer disk; or a transcript of a recorded, shorthand or encoded document from which words can be reproduced.

8.5 Notice of Decision

As soon as possible but in any case, within 45 days, applicants are provided with a Notice of Decision which will include the following details:

- the date the decision was made:
- the name and the designation of the officer who made the decision;
- If access is refused, the reason for claiming the document is exempt; and
- Information on the right to review and the procedures to be followed to exercise those rights.

8.6 Refusal of Access

Applicants who are dissatisfied with a decision of the City are entitled to ask for an **internal review** by the City. The internal review application should be made in writing within 30 days of receiving the notice of decision.

Applicants will be notified of the outcome of the review within 15 days.

If applicants disagree with the result of the internal review, they can then apply to the Information Commissioner (details are located below) for an **external review**. The external review application should be made within 60 calendar days after being given the City's written notice of the internal review decision. (Note: if you are requesting external review as a third party or following an application for amendment of personal information, you must lodge your external review application within 30 calendar days after being given written notice of the internal review decision.

Office of the Information Commissioner

Phone: (08) 6551 7888 Freecall (WA country): 1800 621 244

> Fax: (08) 6551 7889 Email: info@foi.wa.gov.au Web: www.oic.wa.gov.au

Address: Albert Facey House, 469 Wellington Street, Perth WA 6000

8.7 Amendment of Personal Information

The Act gives a person the right to apply for amendment of personal information, which is inaccurate, incomplete, and out of date or misleading. The agency may make the amendment by altering, striking out, inserting information or inserting a note in relation to the information.

Applications to amend personal information must be in writing to:

- Freedom of Information Request; or
- Written correspondence addressed to:

Information Management Officer

City of Nedlands

PO BOX 9

NEDLANDS WA 6909

There are no fees or charges associated with an application for the amendment of personal information under the *FOI Act*.

Note: The *FOI Act* does not allow the City to obliterate or remove information or destroy a document without written certification from the Information Commissioner.

8.8 Privacy Rights and Legislation

The City of Nedlands views privacy compliance as an integral part of its commitment to accountability and integrity in all its activities and programs. The City is committed to compliance with the laws that deal with personal and health information about individuals that is stored or received by it. Consequently, we will:

- Only use personal information provided by an individual for the purposes for which it was collected and for any other authorised use;
- Only disclose personal information to any third party (including other authorities) where authorised or as required/allowed under the Australian Privacy Principals and Privacy Act 1988; and
- Take all necessary measures to prevent unauthorised access or disclosure. ensure personal information is collected, accessed, used, stored and disposed of in accordance with the *Privacy Act 1988* and *Privacy Amendment Act 2004* and to provide guidelines for the City when dealing with information.

8.9 Freedom of Information Legislation

Should you wish to obtain a copy of the *Freedom of Information Act 1992* or associated regulations, please visit the WA Legislation Website at WALW - Home WALW - Home (legislation.wa.gov.au) where a full copy of all State Legislation is available.

Further information about Freedom of Information (FOI) can also be found on the Office of the Information Commissioner (Freedom of Information for Western Australia) website at www.oic.wa.gov.au.

Keri Shannon

CHIEF EXECUTIVE OFFICER